

Ammonite Beauty – Cancellation & Booking Policy

At Ammonite Beauty, we want every client to enjoy the best possible service. Please take a moment to read our booking terms so you know what to expect when reserving your appointment.

1. Appointment Changes & Cancellations

We kindly ask for 48 hours' notice if you wish to cancel or reschedule.

Cancellations made with less than 48 hours' notice may be charged at 50% of the treatment cost.

No-shows or cancellations within 24 hours of the appointment will be charged at 100% of the treatment cost.

Repeated late cancellations or no-shows may result in full prepayment being required for future bookings.

2. Deposits & Patch Tests

Some treatments require a non-refundable deposit to secure your booking. This is redeemable against your treatment cost.

A paid patch test may be required for certain treatments. The cost of the patch test is fully refunded against your first treatment when booked within the recommended timeframe.

Failure to attend the follow-up treatment within the advised period may result in a repeat patch test fee.

3. Courses of Treatments

Treatment courses must be paid in full in advance.

Courses are non-refundable and non-transferable.

Each course must be used within the allocated time frame, which will be confirmed at the time of purchase. Any remaining treatments not taken within this period will be forfeited.

4. Gift Vouchers

Gift vouchers are valid for 12 months from the date of purchase.

Vouchers are non-refundable and cannot be exchanged for cash.

Expired vouchers will not be accepted. Please ensure you book in plenty of time to avoid disappointment.

5. Late Arrivals

Please arrive promptly for your appointment. If you are late, your treatment time may be reduced to avoid delaying the next client, and the full treatment cost will still apply.

6. Illness & Emergencies

We understand unexpected situations can arise. Please contact us as soon as possible, and we will always do our best to be fair and accommodate genuine emergencies.

7. How to Cancel or Reschedule

To cancel or reschedule, please call or text 07814 443279 or email info@ammonitebeauty.co.uk.

What's app 07814443279

Fresha to cancel if booked on here.

Thank you for respecting our time and other clients' bookings.

Thank you for choosing Ammonite Beauty.